Realtime Software Corporation Newsletter SUMMER—2009

REALTIME SOFTWARE CORPORATION

Realtime Software—Credit Card Processing Now Available !

Realtime Software is proud to announce that we are now a preferred reseller of Authorize.Net Payment Gateway Services. Contact us 'TODAY' for more information !

This partnership, combined with the latest Software Package Enhancements, allow processing of your credit card transactions from within the software interface. This includes A/R Cash Posting, and POS (Point Of Sale) Transactions made from Order Entry and Order Adjustments as well. The ability to securely store and encrypt customer credit card information is provided, allowing you to use a customers stored credit card information for Cash Posting Transactions, Paying their Bills or Statements. The addition of an inexpensive Credit Card Swiping device that can be mounted to your keyboard, can aide in Point Of Sale—Card Present Transactions, making card number entry less susceptible to data entry mistakes !

You can obtain more information about an upgrade to your software package, to include all the new Credit Card processing programs, as well as becoming an Authorize.net merchant by calling: 1-847-803-1100 today !

Further information regarding becoming an Authorize.net Merchant, and fees associated with such can also be obtained by visiting our website @ http://www.realtimesw.com and clicking the Authorize.Net logo.

Bank Reconciliation—Balance Your Checkbook !

Realtime Software is pleased to announce a major enhancement to the check reconciliation feature in the Accounts Payable module. While previous versions of this feature focused only on the clearing of a/p checks and generating reports for manual reconciliation, this new version is an all encompassing true reconciliation process.

Cash Receipts, A/P Checks, Payroll Checks, and G/L Journal Entries all generate records in the CHECK-RECON file for their related bank code, making them available for the reconciliation process. A utility program has also been added to convert existing A/P-CHECK-RECON records into CHECK-RECON records.

At the start of the reconciliation process you are prompted for the G/L account. The CHECK-RECON records for all bank-codes that are linked to that G/L account are then selected for the reconciliation.

(continued next page)

Newsletter Highlights:

- Credit Card Processing now available !
- Bank Reconcilliation Balance your Checkbook within the software package !
- Accuterm/text boxes type your text notes in a windows text box cut-n-paste if you want !
- Software Package Enhancement Highlights Top Choice Listing !
- Remote Offsite Backup Offering

Bank Reconciliation—Balance Your Checkbook ! (continued)

You are further prompted for the bank statement date (clearing date), data-code, period, and statement balance. The program then retrieves the G/L account balance for the period specified and calculates the difference between the bank balance entered and the G/L account balance. A net total of the Outstanding items and an Un-reconciled total are also calculated and displayed.

The items in the CHECK-RECON file for the related bank codes are displayed in a scrolling list on the lower portion of the screen. You can then optionally change the display to view only specific transaction types or transaction types for a specific bank code. These items can be cleared or un-cleared simply by entering the sequence number or check number. As items are cleared or un-cleared the totals for the Difference, Outstanding Items, and Un-reconciled Total are automatically updated. You can also change the cleared date or cleared amount for a transaction. For convenience, Cash Receipts transactions are automatically cleared for their amount as of the transaction date they are created.

Once the transactions have been updated as cleared and the Un-reconciled Total equals zero, the account has been successfully reconciled. At this point, you can print a reconciliation report that starts with the bank balance, adds or subtracts the outstanding items, and arrives at the G/L balance. Outstanding items are detailed on subsequent pages by transaction type. After the account has been successfully reconciled, transactions can be moved to the CHECK-RECON-HISTORY file, thus keeping them from cluttering up future reconciliations. For convenience, the reconciliation details, including lists of the outstanding items are stored, making the re-printing of the reconciliation reports for prior periods a breeze. Once the reconciliation for an account has been accepted, (moved to history), it is no longer available for adjustment.

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AP14F  MODS LONG TEST COMPANY              CHECK RECONCILIATION          29 Jun 09

G/L Account 1000000000000000001 - ACCOUNT   Bank Balance            775,000.00
Bank Codes 01 AP                            G/L Balance             771,794.56
Statement Date   03/31/09                   Difference                3,205.44
Data Code        2009                       Outstanding Items    -70,784,181.85
Period           03                         Unreconciled Total   -70,780,976.41

SQ Src Reference          Trn Date BC Description   Clr Date        Amount Clr

1  A/P 000K52             03/31/07 AP BESTEST STUFF                   -0.52
2  A/P 000K55             03/31/07 01 DUDLEY DO RIG 03/31/09          -0.55 C
3  A/P 000KK1             09/15/04 01 BESTEST STUFF 03/31/09         -15.00 C
4  A/P 000LKS             08/26/04 01 CUSTOMER NUMB                   -5.00
5  A/P 001001             03/31/07 01 Waterous Comp                  -10.01
6  A/P 001002             03/31/07 AP Emergency One                  -10.02
7  A/P 001111             02/29/08 01 SCOTTY BRAUER 03/31/09        -100.00 C
8  A/P 001234             08/23/04 01 NEW VENDOR                    -150.00
9  A/P 001298             02/29/08 01 SCOTTY BRAUER                 -100.00
10 A/P 001500             06/30/04 01 BESTEST STUFF 03/31/09         -15.00 C

Select SQ to Clear/Unclear, Check#, A#=chng Amount, D#=chng Date, P)age, B)ack
       D=Cleared-Date, T)ransaction type, *, or ^ to Exit              .........
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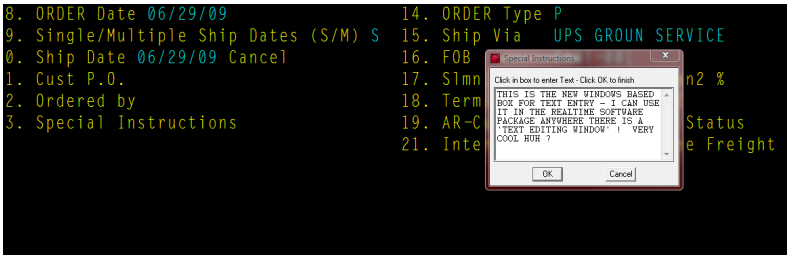
"THE ABILITY TO USE 'WINDOWS BASED' TEXT ENTRY BOXES HAS BEEN ADDED TO THE SOFTWARE"

Accuterm Text Boxes

For customers of the Realtime Software Package that utilize the Accuterm Terminal Emulation Software, the ability to use 'Windows Based' Text Entry Boxes has been added to the Software. Now your personnel can use the more common 'Windows' method of Text Entry in any of the Text Box entry prompts within the software.

No longer having to use the built in text based editing window can be of great benefit to those 'power' users that wish to cut-n-paste large blocks of text into a text window area ! This feature can be turned on/off on a 'By User Basis' if desired as well !



Software Package Enhancement Highlights

Here's a quick recap of just a few of the numerous Highly Requested Features that have been implemented into the Baseline Software Package !

- Report Run Selections
  When running reports it is now possible to limit which "saved profiles" that certain users can select. It is also possible to limit which prompts a user can maintain while running a report along with which prompts the system stops at when pulling up a profile. These features not only provide new security to the data, they also make the reports simpler for you to run

- Distribution History Archive
  The ability to move Distribution History records 'the detail for each transaction that hits the GL' to an archive file—thereby reducing the size of the current History File to a more manageable size that will speed up any reporting done on the same.

- Journal Entry Import From Excel
  A new program has been added to the G/L system that allows Excel files created in a specific format to be imported into the system for journal creation. If you prepare payroll or other journals in Excel in the required format you can now upload those into the Realtime G/L. The new program checks for invalid G/L accounts and prints a proof list.

- Price List Export
  We have added the ability for you to export Inventory Master records to an Excel Spreadsheet. This includes a default profile consisting of 5 most used fields, but you can add your own personal profile. This feature is useful if you would like to create a parts catalog or work with your inventory values in Excel. This feature can also be useful if you need to send your inventory pricing to a web server for customers to view. Related to this we offer a custom programming service to automatically export your inventory values, including quantities available, to a file on your Realtime server. This file can automatically be transmitted to your web server so it may populate inventory fields for customers to access.

- Order Pre-Billing Review
  There is now a program available that will allow you to enter an existing Open Order Number, and print a report of the Gross Profit and Cost Margins that would be used as of the exact time of the report run. This will aide you in 'Previewing' the Profitability of an order in advance of billing

- Order Split By Repair
  The Order Split Program has been updated to allow for easier splitting of Multiple Repair Orders. You can specify specific Repair Numbers, and all parts, and labor lines associated with the specific repair number will be split off in entirety to the new order

- Purchase Order Reprint
  It is now possible to reprint a Purchase Order with line item extended pricing based on what was received, plus what is still open

- Recurring Maintenance Scheduling
  This Enhancement to various Serial Number Maintenance and Inquiry Programs adds new fields to track recurring or scheduled maintenance activity. A maintenance interval (in days), maintenance order type, dates of last and next scheduled maintenance and comments can be maintained and monitored. Once the interval days are entered, the system calculates the next scheduled maintenance date. When a designated maintenance order is billed, the dates of last and next scheduled maintenance are automatically updated. A report can be produced to alert the service department of upcoming scheduled maintenance activity.

- Master Notes Maintenance
  We have been asked to create a method to add and change informational notes in several areas of the software. A new feature has now been added called Notes Maintenance that allows you to add additional information to customers, vendors, customer invoices, sales & work orders, purchase orders, Inventory Items, and serial numbers.

  This new feature is presented in a diary type format that will automatically record who entered the note, the date & time it was entered, and what the subject of the note is. These entries are very easy to make or change and are available in several modules for viewing in Inquiry and Maintenance programs. This feature has helped to easily explain changes made to various documents and accounts in the business system.

- Rental System
  Major Enhancements and New Features have been added to the Rental system

- Search Routines
  The search routines in the system have been enhanced to allow you to add your own search methods along with what columns display while searching the major files

- Month End Archiving
  It is now possible to have the system archive the A/R, A/P, Purchase Orders, Sales Orders, Purchase Orders Awaiting Invoice, and Work Orders by fiscal year and month