

Realtime Software Corporation Newsletter Summer - 2011



REALTIME SOFTWARE CORPORATION

SUMMER—2011

2011

Realtime Software - On the IPAD ?

The IPAD —

They seem to be everywhere you look. They are becoming more and more commonplace, and many of our customers and companies utilize them on a daily basis for anything from Web Surfing, to the obvious Email abilities which make them so convenient.



We here at Realtime have even used them as replacements for bulky laptops when they are not necessary, i.e. when traveling.

The one nagging issue many have with using the iPad, for any use that requires typing, is the infamous 'on-screen' keyboard. Most individuals have become accustomed to the 2 finger tap method that some require to even operate the keyboard, but a rather irritating side affect of this on-screen style keyboard, is the fact that it must either must take up at least 1/2 of your screen real-estate, or it ends up 'disappearing' until you tap some icon to make it magically reappear.

Well, after testing many apps from the Apple Store we have finally found one that will allow you to connect to your Realtime Business system



without having to constantly hide / show the keyboard. It has a very nice feature that makes the keyboard transparent, so that you are able to see data and information on the screen, while simultaneously

being able to view the keyboard at the the same time.

This app supports both Telnet and SSH connectivity to your Realtime Business system and allows you the ability to save session settings that can include both accessing your business system from inside your office, and from outside the office type connections.

Since the IPAD supports various VPN (Virtual Private Network) connections, accessing your system while outside of the office can be accomplished securely and privately as well. (This feature requires that your office network supports a VPN type connection inbound to your particular network)

Also available, with the advent of the new IPAD 2, which supports Blue Tooth connectivity, even having an attached portable keyboard built into your IPad Carrying Case is possible.



The App we have tested and recommend is called TinyTERM and it is made available from Century Software for only \$9.99 This App can be purchased from the Apple App Store.

(Other accessories such as the IPad case with keyboard can be purchased separately from various vendors via an internet purchase)

Newsletter Highlights:

- REALTIME — ON THE IPAD ?
- SOFTWARE PACKAGE ENHANCEMENTS LISTING
- GENERAL LEDGER REPORTING ENHANCEMENTS— HIGHLIGHT
- ADJUSTMENTS DIRECTLY FROM INQUIRY PROGRAMS
- REALTIME CUSTOMIZATION



Software Package Enhancement Highlights

◆ Vendor Inquiry

We have recently added the ability to view all associated Product Lines that are used by a specific Vendor while in the Vendor Inquiry Program.

◆ Cancelled Open Orders Report

You can now run a listing of all 'Cancelled Open Orders' within a date range

◆ Create Requisitions from Excel

The ability to create, and maintain a listing of part numbers that can be imported into the system, in order to create a Requisition that can then in-turn be converted to a Purchase Order has been added to the Software

◆ Serial Number Maint. / Inquiry

The '?' lookup capability has been added to both the Serial Number Maintenance and Inquiry Programs, along with a multitude of search methods— i.e.—Search by Part Number, Partial Serial Number, Sold-To Customer, VIN#, Customer Unit#, Engine Serial#, and many more. Custom 'search methods' can also be defined to suit your industry.

◆ Reporting - Print to FTP Site

This addition to the printing capabilities of your system, allows a print job to be automatically redirected to an FTP location either local or internet based - for retrieval, viewing, and/or printing.

◆ Reporting - Print to FTP Site (Cont.)

This can help save paper by not needing to print a report to paper, instead redirecting it to a file that can be viewed using a standard text or html web browser utility from the associated document storage location. Print jobs can be formatted as either TXT (standard Text) or HTML - web browser viewable

◆ Labor / Time Entry - Audit Trail

An audit trail including the User, Date, and Time that a Labor Job Ticket was entered, is now stored during the Labor Entry process. Multiple Inquiry programs have been modified to display this information.

◆ 3rd Party Payable Vendors (i.e. - Credit Cards)

A long requested Enhancement to the Payables process has been added that will greatly assist in paying Vendors with 3rd party methods - for example **Credit Cards !**

Multiple 3rd party Vendors can be added to any one Vendor Master record, and if so present, A/P Entry Personnel will be notified during the A/P Invoice Entry process that they exist. The person entering the payable will be give the option of choosing the 3rd party vendor - even if different from the original, and THAT vendor will be utilized payment processing.

Various reporting associated with payables has also been updated to reflect the Original and Payment

Adjustments Directly From Inquiry's — Instantly !

Adjustments From Inquiry's Instantly !

Realtime Software is pleased to Re-iterate a Major Enhancement to our Open Order, Purchase Order, Work Order, and Open Quote Inquiry Programs. The associated Adjustments Programs can now be called from the related Inquiry program throughout the software package !

As an example, this feature can allow the Customer Inquiry Program, while Inquiring on an Open Order, to call the Adjusting program to

make changes to the same Order - all without leaving Customer Inquiry !

This new adjustment capability is also available from the various Inventory Inquiry's available as well.

This new feature alone will save your Customer Service Personnel a great amount of time when performing normal daily re-search and adjustment duties

Select S)ervice, L)abor, M)anifest, NM=Notes, O)ther Order Status
DI=Invoice, PI/PO)Page Inst/Notes, IS)ued, A)cct, AU)dit, OI=Quote Inq
D)etail, T)otal, PA=Print Ack, AD)just, POI=PO Inq, U)ser, *, or RTN ...





Software Package Enhancement Highlights (Cont.)

◆ General Ledger - Report Structuring

Recently, Realtime Software has Enhanced the General Ledger Reporting programs to allow customers to define column widths and formats for account numbers, descriptions and dollar amounts.

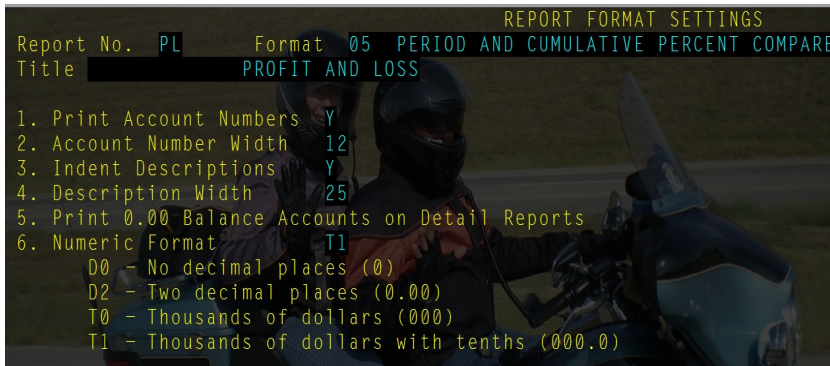
With the increased use of printing to Web Browsers and Printing to “.pdf” formats, the old constraints of the 8-1/2 by 11 page are gone.

Earlier versions of the software set column widths of 20 characters for account numbers, often much longer than needed. Descriptions were typically 20 or 30 characters. Both of these settings often left large white spaces on reports that could have been utilized to display more data and/or make the reports more user-friendly. In addition, numeric formats were largely set to dollar and cents, or dollars only in some cases. This caused wider than necessary columns in some cases, and the inability to print large numbers accurately.

The new version of the GL Report Specification program now has a **Select RF=Report Format** Report-Format (RF) screen, allowing you to Pre-define and set the column widths for both account numbers and descriptions.

Do you have 5-digit account numbers and don't need 20 columns? – simply resize the account number column!

Your favorite report only printing 20 characters of your account descriptions? – simply resize it to 30 and see the entire description!



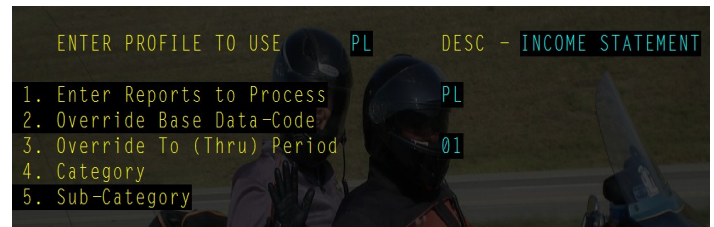
Customers also have the ability to display numeric amounts in dollars, dollars and cents, or in thousands of dollars for large amounts.

Thousands of dollars may be printed in whole thousands (000), or with a single decimal place representing hundreds of dollars (000.0).

◆ General Ledger - Running Reports

In addition to allowing the Structure of General Ledger reports to be customized, the prompts to actually execute and run a report have also been greatly simplified.

The prompts to override the related data codes have been removed. Related data codes will now stay in the same relationship to the base data code. If you override the base data code, the related data codes are adjusted automatically.



For example, if you have a report showing current year and last year, (2011 and 2010), and you override the base data code to 2008. The related data code will be automatically adjusted to 2007.

In addition the “From-Period” prompt has been removed due to lack of use during overrides.

The single “To-Period” prompt is used for all data codes on the report.

Of course, you can still set up as many report specifications as you wish in order to take full advantage of all of the available report configurations.

Happy Reporting !



Realtime Customization

Do you have a custom project you need to incorporate into your Business System ?
Realtime Software doesn't simply sell a Software Package that allows you to run your business, we also provide custom assistance in multiple fashions that can be used to enhance your system's abilities to interact with a multitude of situations and applications.

To quote a few examples:

- **Realtime can assist you in implementing a 'Document Management' system that can aide in reducing your paperwork storage.**
- **Barcoding applications to include printing inventory labels for your stocked items so they can be scanned during sales order entry to improve accuracy**
- **Handheld computing solutions that can be used for assisting with Inventory Management control**

Call for information regarding your customization needs today !
 No question is to small, no project too big. Realtime Software is dedicated to assisting you with all your computer and business system needs.

REALTIME
CUSTOMIZATION

"NO QUESTION TOO
SMALL, NO PROJECT
TOO BIG"

Phone: 847-803-1100
Fax: 847-954-4764
Email: support@realtimesw.com

We're On the Web:
<http://www.realtimesw.com>

Realtime Software Corporation / Holiday Schedule

Realtime Software will be closed on the following dates to observe the Holidays:



2011 Remaining Holiday Schedule:

- September 5 / Labor Day
- November 24 & 25 / Thanksgiving
- December 23 / (in observance of
Christmas Eve /
Christmas Day)
- December 30 / (in observance of
New Years Day)

